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| |  | | --- | | **Important Cybersecurity Reminder** Scams Related to COVID-19 | |

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| |  | | --- | | Reports of scammers leveraging the COVID-19 pandemic to steal money and personal information (or both) have recently come in to the FBI and other law enforcement agencies. You can help protect yourself by doing some research before clicking on links in your emails and not opening emails from addresses that you do not recognize.  Take extra precautions before:   * Donating to a charity online or through social media. * Contributing to a crowdfunding campaign. * Purchasing products online, especially products that claim to prevent, treat, diagnose, or cure COVID-19; or Personal Protective Equipment (PPE) and sanitizing products, as counterfeit products have been reported. * Giving up your personal information to receive money or other benefits. * Opening websites, emails or apps claiming to provide information on the virus or track COVID-19 cases worldwide. * Opening emails asking you to verify your personal information to receive an economic stimulus check from the government.   Visit [**www.cdc.gov/niosh**](http://r20.rs6.net/tn.jsp?f=001ObXjZf-NS87rO-nTnSCeRCbd9TgiaqO3p4RPl87A3JBzsl-fFdlpp3-3wftOr6uJTFLDdDp1WpyDznZrWPDEjPMVcf-aKdwTflb3DL-77ezerAVLZA4nFXLB_fuG9AXbh849vea0ijIW9M0Ds1tv1g==&c=CPA0OWr2se1Xr9YwDB3y5-9AM_M_Rrl-QMZtLie50wtqL0AXvvW5WQ==&ch=MwpCPSsGC8sYzzvVNp5CPB3L0PahEGnE0HBqW-BkK-GksRDuefzE5Q==), [**www.fda.gov**](http://r20.rs6.net/tn.jsp?f=001ObXjZf-NS87rO-nTnSCeRCbd9TgiaqO3p4RPl87A3JBzsl-fFdlpp3-3wftOr6uJVnUxBR0yOKEglOFgYMdwjVoLI1ywRPEGn6M811SHYi5cQ41bsAKSlcP_AUWWdpjSU0j9XNhqNWo=&c=CPA0OWr2se1Xr9YwDB3y5-9AM_M_Rrl-QMZtLie50wtqL0AXvvW5WQ==&ch=MwpCPSsGC8sYzzvVNp5CPB3L0PahEGnE0HBqW-BkK-GksRDuefzE5Q==) or [**www.epa.gov**](http://r20.rs6.net/tn.jsp?f=001ObXjZf-NS87rO-nTnSCeRCbd9TgiaqO3p4RPl87A3JBzsl-fFdlpp3-3wftOr6uJP3leUS3XNFVJiagoFCqQ37h_eYbFqw09q5loIIN4QChSC6fugsH2RJjhq_Xl_3a5NOfwG9kXxJ4=&c=CPA0OWr2se1Xr9YwDB3y5-9AM_M_Rrl-QMZtLie50wtqL0AXvvW5WQ==&ch=MwpCPSsGC8sYzzvVNp5CPB3L0PahEGnE0HBqW-BkK-GksRDuefzE5Q==) for information on unapproved or counterfeit PPE.  Counterfeit products can be reported at the FBI Internet Crime Complaint Center at [**www.ic3.gov**](http://r20.rs6.net/tn.jsp?f=001ObXjZf-NS87rO-nTnSCeRCbd9TgiaqO3p4RPl87A3JBzsl-fFdlpp3-3wftOr6uJ03FNsDCglW4RngKuNXgOx1MzuJ2W0fvh7Vo1LHY3OgCVGdXmUmxmeiXcLS2NbaripHRY1-X5pIM=&c=CPA0OWr2se1Xr9YwDB3y5-9AM_M_Rrl-QMZtLie50wtqL0AXvvW5WQ==&ch=MwpCPSsGC8sYzzvVNp5CPB3L0PahEGnE0HBqW-BkK-GksRDuefzE5Q==) and to the National Intellectual Property Rights Coordination at [**iprcenter.gov**](http://r20.rs6.net/tn.jsp?f=001ObXjZf-NS87rO-nTnSCeRCbd9TgiaqO3p4RPl87A3JBzsl-fFdlpp3-3wftOr6uJeOrzWEPysUGIQloKtAcFBqfy4rN56Hwnt9UmfDTBBCOcMkI106SANy4MtusWXUjDU-XwnJKJ5F0=&c=CPA0OWr2se1Xr9YwDB3y5-9AM_M_Rrl-QMZtLie50wtqL0AXvvW5WQ==&ch=MwpCPSsGC8sYzzvVNp5CPB3L0PahEGnE0HBqW-BkK-GksRDuefzE5Q==). | |



*We know this a difficult and unsettling time and as Floridians, neighbors, friends and family, we are in this together. If customers are experiencing hardship as a result of COVID-19, FPL has resources available at* [*www.FPL.com/Help*](http://www.FPL.com/Help)*, in addition to those available from federal, state and local authorities.*

*We have also implemented the same policies that we do during major crisis events, which include:*

* *Suspending electrical disconnections*
* *Providing payment extensions*
* *Waiving certain late payment fees for customers in a hardship situation*

*FPL is also supporting communities throughout the state through our charitable foundation. For those who can afford or want to help others who may need assistance, they can make a donation to our* [*‘Care to Share’*](https://www.fpl.com/help/donate.html) *program. All contributions are distributed to the communities that we serve through a network of nonprofit human-service agencies, and there are no administrative fees.*